

GOTSPORT TEAM APP

PARENT GUIDE

Your hub for team communication, schedules, attendance, messaging, and club updates.



1 LOG IN TO THE TEAM APP



Mobile App

1. Download GotSport Team App from the App Store or Google Play Store.
2. Open the app.
3. Log in using the same email address and password used when registering your player.



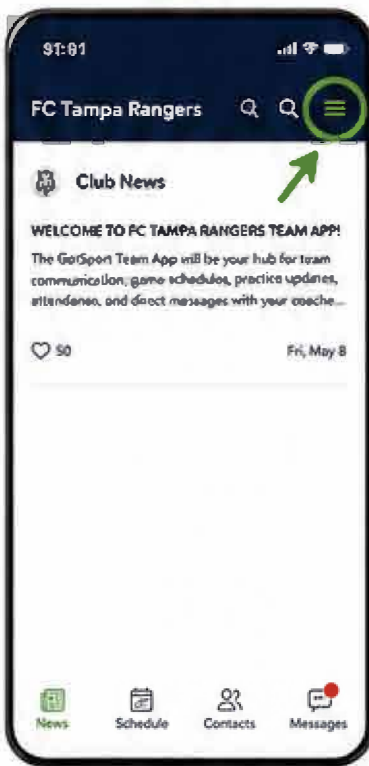
Desktop Version

1. Visit: <https://teamapp.gotsport.com>
2. Log in using your GotSport credentials.

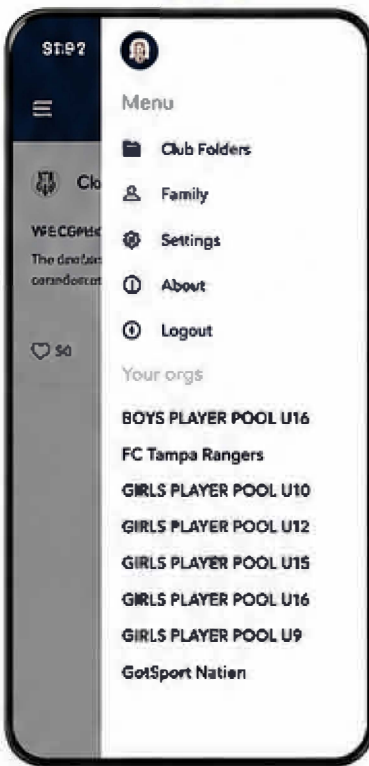
2 VIEW YOUR CHILD'S TEAMS

STEP 1

1. From the Home Screen, tap the three-line menu icon in the upper-right corner.
2. A menu will open showing all organizations and teams connected to your account under "Your Orgs."
3. Select the team you would like to view.
4. To switch between teams, simply open the menu again and select another team.



STEP 2



IMPORTANT: If you have multiple children, all teams connected to your family account should appear in this menu. If you do not see a player or team, please contact the club so we can verify that your family members are correctly linked in GotSport.

3 NAVIGATION BAR OVERVIEW

At the bottom of the app, you will find four main sections:



NEWS

Find club announcements, team updates, important reminders, event information, and shared photos. We recommend checking this section regularly.



SCHEDULE

View practices, games, and events. See event details, field locations, and receive schedule updates. Tap on any event for more info.



CONTACTS

Connect with coaches, team managers, club staff, and other team members (as permitted). Easily find contact information when you need it.



MESSAGES

Team communication happens here. Receive messages, participate in team chats, and stay updated on important schedule changes.

A red dot means you have unread messages.



News



Schedule



Contacts



Messages

4 ADDITIONAL FEATURES



CLUB FOLDERS

Access documents and resources shared by FC Tampa Rangers.



FAMILY

View family members connected to your account.



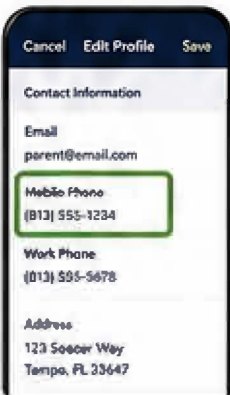
SETTINGS

Manage notification preferences, app settings, and account preferences.

5 ADD PHONE NUMBERS FOR NOTIFICATIONS

To make sure you receive important notifications, add your mobile phone number to your profile.

1. Tap the three-line menu.
 2. Select Family.
 3. Tap on your name (the parent account).
 4. Tap Edit (pencil icon).
 5. Add your mobile phone number in the Mobile Phone field.
 6. Tap Save.
- Make sure your phone number is in the **Mobile Phone** field to receive app notifications.



6 TURN ON NOTIFICATIONS



1. Open your phone's Settings.
2. Find the GotSport Team App.
3. Enable notifications.
4. Return to the app and confirm notifications are enabled within Settings.



NEED HELP?

If you are having issues with the GotSport Team App, cannot see your player's team, or need assistance with your account, please contact:



IMPORTANT REMINDER

Having a current email address and mobile phone number on your profile ensures you receive all important communications from the club and your team.



**STAY CONNECTED.
STAY INFORMED.**